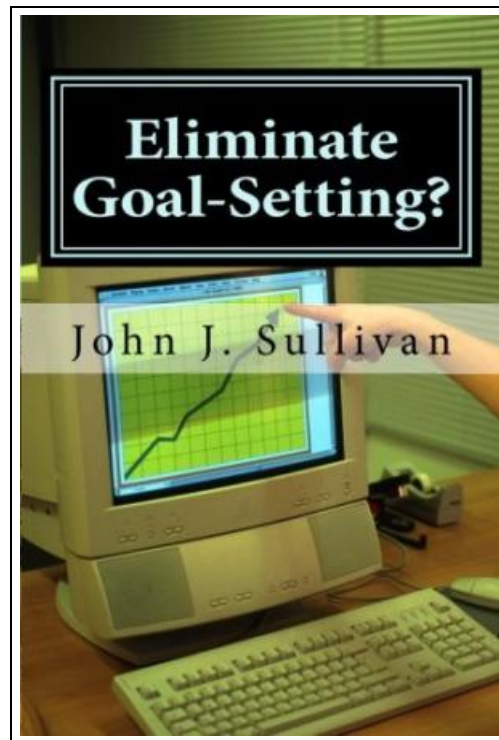


Eliminate Goal-Setting?: Leadership Challenges for Servant Leaders



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Reviews

It is one of my personal favorite books. It really is filled with wisdom and knowledge. Your daily life period will likely be enhanced the instant you start looking at this pdf.

(Mr. Rocio Schroeder Sr.)

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Createspace, United States, 2012. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.W. Edwards Deming s 11th Point for Management reads, Eliminate management by objective. Eliminate management by numbers, numerical goals. Substitute leadership. Was Deming really repudiating one of Peter Drucker s most respected tools for leaders, Management by Objectives? Does this mean that goal-setting is an inappropriate leadership tool? John Sullivan argues that Deming did not mean the elimination of goal-setting as a leadership tool. What he was opposed to was the misuse and abuse of goal-setting by leaders who had little or no knowledge of the processes under study. Sullivan shows leaders the proper use of MBO as a management tool by defining its principles, creating SMART goals, and treating employees with dignity and respect while fully involving them in the goal-setting process.

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