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Apple Pro Training Series: OS X Support Essentials 10.10: Supporting and Troubleshooting OS X Yosemite (Mixed media product)

By Kevin M. White, Gordon Davisson

Pearson Education (US), United States, 2015. Mixed media product. Condition: New. Language: English . Brand New Book. This is the official curriculum of the Apple Yosemite 101: OS X Support Essentials 10.10 course and preparation for Apple Certified Support Professional (ACSP) 10.10 certification-as well as a top-notch primer for anyone who needs to support, troubleshoot, or optimize OS X Yosemite. This guide provides comprehensive coverage of Yosemite and is part of the Apple Pro Training series-the only Apple-certified books the market. Designed for support technicians, help desk specialists, and ardent Mac users, this guide takes you deep inside the Yosemite operating system. Readers will find in-depth, step-by-step instruction on everything from installing and configuring Yosemite to managing networks and system administration. Whether you run a computer lab or an IT department, you ll learn to set up users, configure system preferences, manage security and permissions, use diagnostic and repair tools, troubleshoot peripheral devices, and more-all on your way to preparing for the industry-standard ACSP certification. Covers updated system utilities and new features of OS X Yosemite.Features authoritative explanations of underlying technologies, troubleshooting, system administration, and much more.Focused lessons take you step by step through practical, real-world tasks.Lesson files and bonus...


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