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## VETERANS BENEFITS: BETTER ASSESSMENTS NEEDED TO GUIDE CLAIMS PROCESSING IMPROVEMENTS: HEHS-95-25



Veterans' Benefits: Better Assessments Needed to Guide Claims Processing Improvements: HEHS-95-25

U.S. Government  
Accountability Office (GAO)

Bibliogov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 40 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO reviewed the Department of Veterans Affairs (VA) efforts to improve its claims processing operations, focusing on the effectiveness of planned changes to veterans affairs regional offices (VARO) claims processing structures and procedures. GAO found that: (1) VA has taken steps to ensure that VARO implement the changes necessary to improve overall service to veterans; (2)...

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